

Ajay Jangid

ASSOCIATE TEAM LEAD IN QUALITY

(Dubbing Department)

OBJECTIVE

As an Associate Team Lead in the Quality Analyst division, I manage projects and teams, ensure quality, and develop training programs. My leadership and problem-solving skills drive excellence and continuous improvement in our department.

EXPERIENCE

ASSOCIATE TEAM LEAD (VERBOLABS LANGUAGES)

Oct 2023 -

Build, establish and manage the QA team. Ensure that the highly motivated environment is present in the Team. Planning, Monitoring and inspect on the project to ensure the good quality. Planning, develop strategies for completing the projects. Establishing strategies to improve efficiency and productivity of the team. Take a look at project requirements. Distribution of the task equally among the team members.

SENIOR QUALITY ANALYST (VERBOLABS LANGUAGES)

Oct 2022 – Oct 2023

Communication with the other members to solve the problems. Understanding of the guidelines which provided for the projects. Ensure that project should goes after final check. Giving the training to new QA members in the team.

QUALITY ANALYST (VERBOLABS LANGUAGES)

Apr 2022 – Oct 2022

Ensure that whether a project complies with the requirement. Ensure that Quality of project should be maintained. Ensure the daily task should be completed in the timeline. QA detect errors and resolve them into the projects.

CUSTOMER CARE EXECUTIVE (FIVES DIGITAL)

Aug 2020 – Jan 2022

As a Swiggy Customer Support Executive, I assist delivery partners with navigation, communication, and adherence to SOPs, improving efficiency and satisfaction.

CONTACT

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Udaipur, Rajasthan

ABOUT ME

I am committed to improving dubbing quality using advanced tools and AI, aiming to surpass industry standards for a seamless audience experience. My expertise in language and sound nuances enhances every project.

EDUCATION

Jyoti Public School 2018

B.Tech in Mechanical (GITS) 2022

SKILLS

Project Management

Team Management

Work Allocation

Problem Solving

Overtime Management