

ANISHA ROUT

Business Analyst

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EXPERIENCE

Business Analyst

Unecops Technologies Ltd

12/2024 - Present Bhubaneswar India

Project: MATSYA Odisha Web Portal & Mobile Application

Client : Department of Fisheries & Animal Resource Development, Govt. of Odisha

Project Description:

A state-wide e-Governance initiative to develop a unified, verified digital database of fishers in Odisha. The project comprised development of a web portal and mobile application to facilitate registration, validation, and monitoring of fisher activities and scheme benefits, ensuring efficient service delivery and decision-making by government authorities.

Key Responsibilities:

- Helped prepare and review the SRS document as per CMMI and IEEE standards.
- Collected and analyzed requirements from RFPs, meetings, and user feedback.
- Designed workflows and use cases for Super Admins, DLOs, BLOs, and Citizens.
- Managed role-based access and user permissions.
- Worked on fisher registration and verification flows.
- Helped build a bilingual CMS (Odia & English).
- Supported offline mobile forms and Aadhaar validation.
- Defined non-functional needs like performance, security, and browser support.
- Coordinated with teams for dashboard, reports, and analytics modules.
- Assisted in deployment planning and data migration from old systems.
- Ensured government compliance, supported UAT, and trained user.

Project : Odisha One Portal

Odisha Computer Application Center (OCAC)

Project Description:

Working with E-Governance Project - Odisha One portal is a unified citizen-centric (G2C) services delivery platform.

- "Actively participated in the design and implementation of an e-governance project to digitalize government services, enhancing public accessibility and operational efficiency."
- Contributed to the integration of various government services into a unified portal, ensuring a seamless user experience and enhanced service delivery.

Business Consultant

Unecops Business Solutions

08/2023 - 12/2024 Bhubaneswar, India

Provides support for customer services operations

- Business Development
- Lead Generation/Inside Sales
- Working with CRM- Salesforce, SAPBusiness One, Analytics and Cloud

Inside Sales Executive

MyCaptain

05/2023 - 08/2023 Bangalore, India

Provides support for customer services operations

- Lead Generation/ Inside Sales

EDUCATION

Electrical Engineering

Veer Surendra Sai University of Technology

2017 - 2021

SUMMARY

Highly analytical and results-driven Business Analyst with 2+ years of experience in the software industry. Skilled in bridging the gap between technical teams and business stakeholders to deliver innovative and scalable solutions. Proficient in requirements gathering, process improvement, and data analysis to support decision-making and drive operational efficiency. Recognized for delivering successful projects that enhance customer satisfaction and business performance. Passionate about leveraging technology to solve complex business challenges and drive strategic growth

KEY ACHIEVEMENTS



E-Governance Projects

Successfully contributed to various government e-governance projects that significantly enhanced service delivery and public access to essential services.

SKILLS

CRM- Salesforce	SAP Business One	
Analytics	C/C++	PLC and Scada
Matlab and Simulink	Microsoft word	
Excel and Powerpoint		
Performance Monitoring	Power BI	
Quality Assurance		
Stakeholder Management		

LANGUAGES

English
Proficient

Hindi
Advanced

Odia
Advanced

INTERNSHIPS

Delegates Sales Executive

Convergent Global

07/2022 - 09/2022

Provides support for customer services operations

Industrial Trainee

Integrated Testing Range (DRDO)

05/2019 - 08/2019

Focus on advance technologies and defense system