

Kalpesh Rajabhau Thakare

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Ph No: 8459758227

Location: Pune

Career Objective:

I intend to work in an organization which can extract maximum of my potential and use it for fulfilling organizational objectives effectively and helping me giving shape to my creativity and growing personally as well as professionally through a learning experience process.

Work experience:

- **Company:** Capsilon Software Pvt. Ltd. (Payroll Innovative Digitech Services)
- **Designation:** Desktop Support Engineer
- **Duration:** 28th June 2022 to till now

Job Responsibility:

- Provide support to 245+ users' on windows platform.
- Installation, Configuration and Administration of Windows7 / Windows 8 and windows 10.
- Troubleshoot problems All Model Desktop & Laptop Hardware and OS Configuring of Driver & Devices.
- Configuration New user PC & Profile, IP Address and LAN.
- Troubleshooting, installing and configuring Mail Clients like MS-Outlook and Troubleshooting mail problem.
- Solve internet related problem Configuration Basic TCP/IP Setting.
- User account creation, User account deletion and modifying Users assigning permissions.
- Remote management through Team Viewer, VNC, & Remote Desktop to solve Windows and Software issue.
- Installation, configuration and maintenance of Network Printers.
- Install and upgrade hardware and software components.
- Take care of all the internal office software's support.
- Provide technical support to Remote users.

Technical Skills:

- Knowledge of Desktop / Network Hardware Components Installation, Up gradation and Troubleshooting.
- Work on Experience of Windows XP & Windows 7/ 8 Installation, Customization and Troubleshooting in Different Vendors Product (Desktop / Laptop).
- Installation & configuration of LAN Network in Windows Environment (Win7, win 8 and win 10 Etc.).
- Installation of various software, Application and Utilities.
- Managing the installation and configuration part of all standard software as per the Company policy.
- Configuration and Troubleshooting of Mail Client like Microsoft Outlook.

Educational Qualification:

Degree	College/Institute	Board/University	Year	Percentage
BE	P. R. Pote Patil College of Engineering and Management Amravati	Sant Gadge Baba University Amravati	2022	85.69 %
Diploma	P. R. Pote Patil Polytechnic and Technology Amravati	MSBTE	2019	71.94 %
10 th	Kasturabai Jain Vidhyalay Shirala	Maharashtra State Board	2016	77.40 %

Personal Details:

- Name : Kalpesh Rajabhau Thakare
- Father's Name : Rajabhau Thakare
- Date of Birth : 04-07-2000
- Gender : Male
- Marital Status : Single
- Nationality : Indian
- Languages Known : English, Hindi, Marathi
- Address : At Post Devra Amravati, Maharashtra, - 444901

Declaration:

I do hereby declare that the above information is true to the best of my knowledge.