

Mario Salah Sobhy Khalifa

Phone: 012-74646911
Email: mariosalah1@gmail.com
Address: Manial, Cairo.
Birthday: July 30th, 2001



EDUCATION

- Under Graduate of Faculty of Commerce – English Section -
 - Cairo University
 - High School : Narmer Languages School “NLS” – (95%)
-

WORK EXPERIENCE

- From Nov 2019 – Feb 2021
First class customer Service Representative at **Orange Egypt**.
 - From Feb 2021 – June 2021
Interpreter at Language Line Solutions – **Teleperformance**.
 - From June 2021 – Present
Video Interpreter at Language Line Solutions – **Teleperformance**. (1000+ hours)
-

TRAINING & COURSES

- Customer Service training course at **Orange**.
 - From July 2019 – October 2019 , English Conversation course at Reach-out Academy.
 - Medical / Financial Terminology training at **Teleperformance**.
 - Banking and financial training at the Agricultural bank of Egypt (ABE)
 - HIPAA certified
 - Advanced medical training (AMT) - ongoing
-

PERSONAL SKILLS

- Excellent written and verbal English
 - Good command of French (understanding)
 - Very Good PC literate, i.e. MS Office, Internet, etc.
 - Quick learner, business intelligence, flexible to adopt company policy and work field.
 - Highly organized and time management skills.
 - Work efficiently in accordance with teamwork
-

REFERENCES:

Will be provided upon request.