

Sudhish Kumar K

Team Leader & Operations Manager | Scrum Master

+91-8547860942 fly4sudhi@gmail.com linkedin.com/in/sudhish-kumar-k-91741166

Kerala, India Indian Air Force

Profile Summary

Team Leader and Operations Professional with 20+ years of experience in operations management and optimizing complex technical workflows while leading high-performing teams. Skilled in combining military precision with agile methodologies to drive measurable improvements in productivity, quality, and compliance. Strong in cross-functional leadership, process enhancement, and talent development across technical domains

Core Skills

Operations

Maintenance Planning | Quality Assurance | Inventory Control | SLA & KPI Management | ERP Systems

Leadership

Team Mentoring | Conflict Resolution | Communication | Decision-Making

Tools

MS Office | Power BI | JIRA | Confluence | Slack

Professional Experience

Scrum Master Intern January 2025 – present
UnlockDiscounts Ltd.

- Facilitated Agile ceremonies for 18-member cross-functional team, **enhancing sprint velocity**.
- Applied Kanban techniques and Lean principles, **reducing cycle time by 20%**.
- Partnered with Product Owner to prioritize backlog and align with business objectives.
- Promoted team collaboration**, conflict resolution, and transparent communication.
- Tracked performance metrics** such as velocity and burndown to identify improvement areas.
- Shadowed senior Scrum Masters to manage complex team dynamics.

Sergeant, Technical Operations Manager April 2018 – December 2024
Indian Air Force

- Led **15-member team** maintaining aircraft instrumentation; **achieved 98% readiness**.
- Reduced maintenance cycle time by 22%** using Lean Six Sigma methods.
- Implemented quality systems** exceeding military airworthiness standards.
- Managed high-value inventory, **reducing obsolescence by 25%**.
- Restructured schedules to increase aircraft availability by **18%**.
- Coordinated cross-functional efforts** with logistics, QA, and Operations.

Corporal, Technical Team Lead October 2009 – April 2018
Indian Air Force

- Supervised **8 technicians** across aircraft platforms; **95% task completion rate**.
- Improved maintenance turnaround by 17%** via workflow optimization.
- Introduced preventive maintenance, **reducing instrumentation failures by 40%**.
- Led training programs that **improved technical proficiency by 35%**.
- Reduced rework by 28%** with enhanced quality control procedures.
- Digitized documentation, **reducing administrative workload by 25%**.

Leading Aircraftsman, Maintenance Specialist
Indian Air Force

December 2004 – October 2009

- Conducted precise maintenance of aircraft instrumentation systems.
- **Achieved 92% first-time fix rate** through systematic troubleshooting.
- **Supported inventory management**, improving part accessibility by **30%**.
- Contributed to documentation and training material development.

Certificates

Six Sigma: Green Belt
From PMI-Apr 2025

Lean Six Sigma Foundations
From PMI-Apr 2025

Lean Foundations: 5S
From PMI-Apr 2025

Agile Project Management Professional
From Atlassian-Mar 2025

Advanced Certified Scrum Master (A-CSM®)
From Scrum Alliance-Sep 2024

Certified Scrum Master (CSM®)
From Scrum Alliance-Aug 2024

AI Dashboards using Microsoft Power BI
From Skill Nation-Oct 2024

Education

MBA Production & Operations Management
Alagappa University

May 2021 – May 2023

BA Sociology
Annamalai University

May 2012 – May 2016

Associate Degree in Science
IGNOU

July 2011 – June 2013

Diploma in Instrumentation
E & ITI, Indian Air Force

December 2004 – December 2007

Language Skills

• English

• Hindi

• Malayalam

• Tamil

Awards

Best Performer of the Month
UnlockDiscounts Ltd.

March 2025

Best Performer of the Month
UnlockDiscounts Ltd.

April 2025