

TUSHAR SHARMA

Faridabad, Haryana
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Objective

Enthusiastic and customer-focused fresher seeking a BPO role where I can utilize my communication skills, problem-solving ability, and positive attitude to deliver excellent customer service.

Education

- Balaji public school** 2019
10th
- Haryana open school** 2021
12th
- Mahrshi Dayanand University** 2024
Bachelor of computer application (BCA)

Skills

- Communication skills
- Active listening
- Good verbal and written English
- MS excel
- Basic computer knowledge

Projects

- Customer Interaction Simulation**
Practiced handling customer queries and complaints in a simulated environment
Focused on communication, listening, and problem-solving skills
Learned how to stay calm and professional while dealing with difficult customers

Achievements & Awards

- Discipline Maintained good attendance and punctuality Known for positive attitude and willingness to learn
- Skill-Based Achievements Improved typing speed and computer skills Completed online courses in communication / customer service

Languages

- English Hindi